

Make Data-Driven Decisions with the

# Latest Release



## General Updates

### In-Product Onboarding

Easily access tips, tricks, and training relevant to the page you are on.

### Multi-Factor Authentication

Set up two-factor authentication for greater security.

### Time Zone Support \*

View data in the time zone of your choice (limited to four). Reach out to the platform provider support team to start the required setup.

### Avatar Masks, and Bios in Gallery

Keep your avatar trendy and safe with a new face mask accessory! And get to know your colleagues by viewing all bios in the avatar gallery.

### KPI Module on Custom Wallboard Slide

Quickly view data with a new, simple metric display type.

## Dashboard Updates

### New KPI Module

Easily glance at metric data and compare it to the previous interval.

### Service Level Module \*

View service level data more simply.

### Form Breakdown Module

Report on specific questions and answers (functionality from the Scores page included).

### Change Dashboard Ownership

Transfer ownership of a user's dashboard to another user.

### Time Format Selection in Metric Selector

Choose the format (seconds, minutes, etc.) on the front-end for time-based metrics.

## Gamification Updates

### Gamification Package

#### Coin Budgeting

Ensure the intended number of coins are awarded by setting a budget beforehand.

#### Challenge History Admin Updates

View in-depth details about previous challenges.

#### Milestone Game

Host a new single-player game that involves reaching specific goals to get rewards.

\* These features are only available if your environment has been deployed on our newer platform. Environments implemented in 2020 have been deployed on the new platform; Environments implemented prior to 2020 are in the process of being migrated to the new platform. This migration process began in early 2020 and will extend into 2021 (all customers should have received communications related to the migration initiative. If you have not, please reach out to your account representative for more information).